

Elmwood Spa



terrace
RESTAURANT

elmspa

Documents Available Notification (AODA)

September 2017

Dear Valued Guests,

The Brydson Group Ltd. has created policies and procedures to meet their obligations regarding customer service outlined in the Integrated Accessibility Standards under the *Accessibility for Ontarians with Disabilities Act, 2005*.

Our accessibility policies are available for your review in a number of formats such as large print, email and high contrast hard copy. Should you wish access to these documents, please notify:

The Human Resources Department or Executive Manager
18 Elm Street, Toronto, ON M5G 1G7
416.977.6751
www.elmwoodspa.com

Thank you. We appreciate your business and look forward to seeing you again soon!

Sincerely,

A handwritten signature in blue ink, appearing to read "Marie Picton", with a large, sweeping flourish at the end.

Marie Picton
Executive Manager
416.646.0105
mpicton@elmspagroup.com