





Documents Available Notification (AODA)

April 2023

Dear Valued Guests,

The Brydson Group Ltd. has created policies and procedures to meet their obligations regarding customer service outlined in the Integrated Accessibility Standards under the Accessibility for Ontarians with Disabilities Act. 2005.

Our accessibility policies are available for your review in a number of formats such as large print, email, and high contrast hard copy. Should you wish access to these documents, please notify:

The Human Resources Department or Executive Manager 18 Elm Street, Toronto, ON M5G 1G7 416.977.6751 www.elmwoodspa.com

Thank you. We appreciate your business and look forward to seeing you again soon!

Sincerely,

Richard Kveton General Manager 416.964.4510

rkveton@elmspagroup.com